



Fw: SCLA - Complaint to Attorney General

Monday, October 20, 2008 6:01 PM

From: "Ron Kluge" <mrk2708@ptd.net>
To: "April" <[redacted]@ptd.net>, "Bonnie" <Bonnie [redacted]@us.army.mil>, "Bonz" <[redacted]@yahoo.com>, "maria" <[redacted]@yahoo.com>, "matt" <[redacted]@ptd.net>, [redacted]@yahoo.com, "Patti" <[redacted]@wilkins1.com>
1 File (231KB)



Attached Letter

SLCA - At...

Information is of executive level, please treat accordingly.
Ron Kluge President SLCA.

----- Original Message -----

From: [Wilkins & Assoc. RE \(WARE Scan\)](#)

To: [redacted]@ptd.net

Sent: Monday, October 20, 2008 11:59 AM

Subject: SCLA - Complaint to Attorney General

Ron:

Please find attached from Tom Wilkins.

Rossana Spina for:



Thomas R. Wilkins, CEO
Better Homes and Gardens Real Estate Wilkins & Associates
"Welcome to the Neighborhood...stop by and plan on staying a while"
570-421-[redacted] Ext. 314
570-466-[redacted] BLACKBERRY
PA Lic# RM048502A
NJ Lic# CO-0119957
NY Lic# 347911
[\[redacted\]@bhgrealestate.com](#)
www.wilkins1.com

"Thank you for your business"



MANAGEMENT
ASSOCIATES

FILE
[Handwritten signature]

304 PARK AVENUE
STROUDSBURG
PENNSYLVANIA 18360-1524
PHONE (570) 421-
FAX (570) 421-
E-Mail: @wilkins1.com
Internet: www.wilkins1.com

September 29, 2008

Commonwealth of Pennsylvania
Office of Attorney General
Terrance F. Greene, Consumer Protection Agent
Bureau of Consumer Protection
Scranton Regional Office
Room 100, Samter Bldg.
101 Penn Avenue
Scranton, PA 18503

RE: Michael Glassic, E-003627-2008

Dear Mr. Greene:

I am in receipt of your letter dated September 25, 2008 which references an online complaint submitted by MGlassic@y-stress.com.

I am not going to respond to this specific complaint. This gentleman, along with his wife, has forwarded these same accusations to a number of other agencies and the questions have been discussed. This complaint is also written in third party which means I don't know who he exactly means by "we" and the entire complaint is written as "hear say" rather than Mr. Glassic witnessing and having first hand knowledge.

Community members can (and should) act through the Board of Directors which is who the community members have voted for and elected to handle their business affairs which they have been told before and they have acknowledged before.

Sincerely,

Thomas R. Wilkins, CEO

TRW/rs

TOM CORBETT
ATTORNEY GENERAL



COMMONWEALTH OF PENNSYLVANIA
OFFICE OF ATTORNEY GENERAL

BUREAU OF CONSUMER PROTECTION
Scranton Regional Office
Room 100, Samter Building
101 Penn Avenue
Scranton, PA 18503
(570) 963-4913
September 25, 2008

Wilkins & Associates Real Estate
304 Park Avenue
Stroudsburg, Pa 18360

Ref: Michael Classic, E-003627-2008

Dear Sir:

Enclosed please find a copy of a consumer complaint that was filed with the Bureau of Consumer Protection. Our office would like to assist you and this consumer in bringing this matter to a mutually satisfactory conclusion. To aid us in our mediation efforts, please provide a response to the consumer's complaint.

A complaint is sometimes caused by a mistake or misunderstanding that a business is eager to learn about and correct. In other instances, a complaint can often be addressed with an explanation of the circumstances behind the transaction or other information which responds to the consumer's concerns. In either case, by responding to a consumer complaint you can usually preserve "goodwill" for your business.

We request that you provide a prompt written reply so that we may amicably resolve this complaint. Please respond within fifteen (15) days from the above date.

Very truly yours,

Terrance F. Greene
Terrance F. Greene
Consumer Protection Agent

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Enclosure
21

alright
Mat
This is the
hus band etc the
Board Member
I would like to
name in a
suit. I have
started that we want
them cancelled.
[Signature]

FILE



[Redacted]

TFG

112
①/870

EC03607

From: consumers@attorneygeneral.gov
Posted At: Monday, September 08, 2008 10:34 AM
Conversation: BCP Online Complaint Form submission for [Redacted]
Posted To: BCP Scranton
Subject: BCP Online Complaint Form submission for [Redacted]

9/29/08 ←

PK
SCAN to
Ren Kluse -
ANOTHER
COMPLAINT
#

=====

Bureau of Consumer Protection - Online Complaint Form submission

=====

Your age group:..... 30-44
Name:..... Michael Glassic
Address:..... 2339 Nadine Blvd., PO Box 2286
City:..... Pocono Summit
County:..... Monroe
State:..... PA
Zip:..... 18346
Home telephone number:..... 570-894-2371
Daytime telephone number:..... 570-894-2371
Email:..... mglassic@y-stress.com

Business Complaint is Against:... Wilkins & Associates Real Estate, Inc.
Indiv. whom you complained:..... Tom Wilkins
Address:..... 304 Park Avenue
City:..... Stroudsburg
County:.....
State:..... PA
Zip:..... 18360
Company telephone number:.....
Product or Service purchased:....
Date of purchase:.....
Purchase price:.....

Other Agencies you contacted:....
What action was taken:.....
Have you retained an Attorney?...

Attorney's name, address and telephone number:
Name:.....
Address:.....
City:.....
County:.....
State:.....
Zip:.....
Telephone number:.....

SCAN to
Ren Kluse ←

Have you filed a Court Action?... No
WHEN:.....
WHERE:.....
WHAT decision was made:.....